

INTERACTION-[n].

A relationship between two or more systems, people, or groups that results in mutual or reciprocal influence. See also social interaction (APA Dictionary of Psychology, 2023).

An occasion when two or more people or things communicate with or react to each other (Cambridge Dictionary, 2023)

Attributes

Communication



Figure 1: Nurse Talking To Senior Male Patient In Hospital Room stock photo by Istock by Getty Images, 2023

Relationship



Figure 2: Senior Man At Home Talking To Female Nurse Or Care Worker In Uniform stock photo by Istock by Getty Images, 2023

Reciprocal



Figure 3: Handshake exchange by Getty Images, 2023

A 53-year-old AA male presents to the ER four days this week. He c/o foul odor and drainage of R foot. States that he continues to return to ER because he has no signs of getting better. To reduce instances of the patient returning to ER, the APN expects to gain trust by using precise and straightforward **communication** congruent with the patient's singularity to form a collaborative **relationship** to devise a collaborative plan of care and patient healing resulting in patient satisfaction. The patient and APN came to a **reciprocal** agreement which included verbalizing his understanding of proper antibiotic use, the importance of wound care, and NWB orders, provided and the APN. APN also ensures the patient that he can contact her during office hours with any questions or concerns.

Borderline case: APN tentatively listening to patient, sympathizes with patient's complaints yet appears to ignore patient's reason for repeat visits to ER.

Related case: APN becomes mentally aware of cultural differences and inquires about patient's ideal plan of care.

Contrary case: APN becomes annoyed and allows ER nurses to complain about patient's repeated trips to the ER.

Invented case: APN gathers wound care supplies to give to patient upon discharge and APN also provides office number so patient can call APN with questions or convers.

Illegitimate case: APN will explain the desire to understand patient's thoughts on satisfactory outcomes and the eagerness to become a collaborative team.

Antecedents: APN places an order for a ONCE order for 5mg Hydrocodone while instructing ER nurse to administer medication.

Consequences: APN educates and physically helps patient with wound care. Prior to discharge, the patient asks for pain medication before he is discharged.

Empirical Referents

Direct

- Assessment details
- Lab results (i.e.; blood glucose level, ERS, and WBCs)
- Patient's ability to properly demonstrate learned skills
- Decrease in ER visits

Indirect

- Knowledge of disease process
- Ability to communicate necessary information
- Understanding of pharmacology (antibiotics and pain medications)
- Patient's desire and willingness to overcome illness

References

Apa dictionary of psychology. (2023, February 19). <https://dictionary.apa.org>. Retrieved February 19, 2023, from <https://dictionary.apa.org/interaction>

[Handshake exchange: stock photograph:]. (n.d.). Getty Images. Retrieved February 19, 2023, from <https://www.gettyimages.com/>

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Nurse talking to senior male patient in hospital room stock photo. (n.d.). Istock by Getty Images. Retrieved February 19, 2023, from <https://www.gettyimages.com/>

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